# Peter Charles

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Field Service Technician

**SUMMARY:**

* Flexible to work various shifts (days, evenings, weekends) and be on call
* Available to work 40 hours per week
* Computer Systems Technology – Networking , Advanced Diploma, Centennial College
* Valid Ontario Drivers License (G2)
* Safe Driving record with no suspensions of any kind on your driving abstract
* Climb ladders without fear of heights
* Work indoors as well as outdoors in all types of weather conditions
* Ability to lift up to meet the physical demands of the job
* Ability to distinguish colours
* English proficiency, both verbal and written
* Post -secondary education in Electronics/ Electrical Engineering

**PROFESSIONAL EXPERIENCE:**

**China Telecom, China Field Service Technician 2008**

* Installation, maintenance, and repair of fiber and copper-based telecommunications equipment, products and services
* Provide an exceptional customer experience for clients
* Troubleshoot complex telecommunications products and systems using a digital multimeter, Smartphone, and PC
* Work independently and also assist other technicians while in the field
* Observe and follow all company Health and Safety rules and policies
* Inform customers of work that will be done
* Learn and understand new products and services

**EDUCATION/Certifications:**

* Computer Systems Technology – Networking , Advanced Diploma, Centennial College

**Network Certification**

* CCNA (Cisco Certified Network Associate), Cisco Systems, Inc.